**Below are the most important questions that I would clarify with product manager:**

1. When a user deactivates his/her profile, would the user or CSR be able to edit it later

**Expected answer:** Yes, user or CSR should be able to edit the profile

1. What happens if the new password and confirmation password entered by the user doesn’t match, is it expected to display any error message?

**Expected answer:** Yes, it should display an error message saying “New and confirmation passwords doesn’t match”

1. What will happen if the user entered password doesn’t meet the expected criteria

**Expected answer:** Yes, it should display an error message saying “Password does not meet the required criteria”

1. What are the various image types that can be uploaded as profile picture

**Expected answer:** png, .img, .jpeg, .tiff

1. Email address field is missing in profile, can this be added, as it will be helpful in sending email notifications in case of any password changes

**Expected answer:** Yes, Email address field should be added to the Profile page

**Below are Justifications for my questions:**

1. It will be better to correct the requirements before development phase as it would provide better clarity to developers in developing the application features and reduce the duplication of work
2. It will help in improving the quality and overall user experience of the software